

MyAerospace.com Users Guide



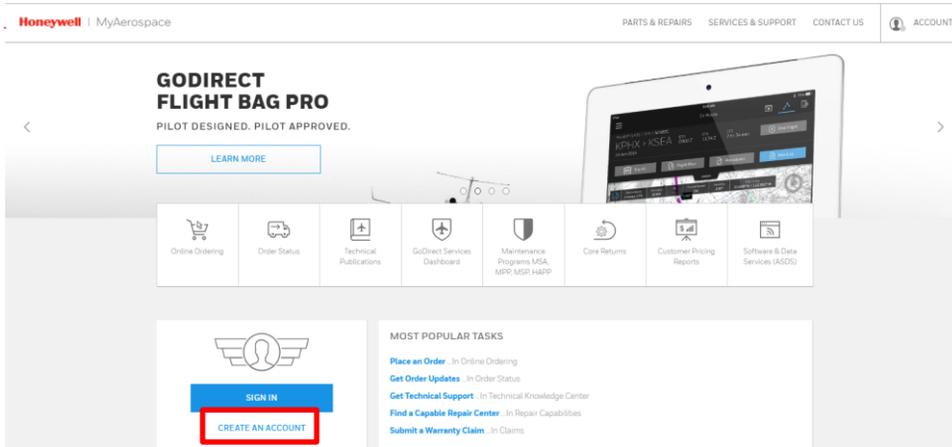
[MyAerospace.com](https://www.honeywell.com/myaerospace)
Registration Process

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About this Guide

This guide provides step-by-step instructions on the enhanced registration features and user interface available in the MyAerospace portal.



Getting Your Honeywell ID

Your Honeywell ID is the key to managing the various online tools available on the MyAerospace portal and other Honeywell websites. Access to the online tools is available to authorized customers and Honeywell employees, its subsidiaries and operating divisions, to conduct business with Honeywell.

1

To register go to <http://www.myaerospace.com>
On the Main Page click on [create an account] to start the registration process.

2

A new window will pop-up, requiring you to enter your personal and contact information.



SIGN IN

CREATE AN ACCOUNT

Using a company e-mail address (john.doe@mycompany.com) will assist in accessing the correct account.

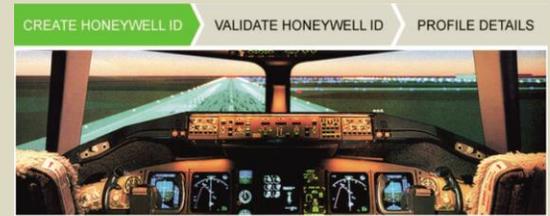
3

Enter the requested information and click the [Confirm] button

Confirm

Getting Your Honeywell ID (cont.)

- 4 A message has been delivered to the e-mail address entered in your profile, select [Finish]. Check your e-mail inbox for a message from HoneywellIDAdministrator@honeywell.com



CHECK YOUR EMAIL...

An email has just been sent to email@address.com to complete your registration.

Note: This activation will expire within 24 hours. When the activation expires, you will need to request access again.

Verify E-mail and Password

- 5 The link embedded in the message will direct you to a login screen.

NOTE: Be sure to check your “Bulk mail” folder as your e-mail provider may route the message there.

HoneywellIDAdministrator@honeywell.com

To email@address.com

Dear Customer,

Thank you for registering with Honeywell MyAerospace.com. Your User ID is 12345abcd.

To activate your account, use the following link to verify your password:

<https://myaerospace2.honeywell.com/wps/portal/Activation?act=UI&activationKey=6D2AEE28-96A4-6DC1-1913-60913DF813C9>

This link will expire within 24 hours. You will need to restart the registration process if this is not completed.

Note: This email is being sent from an unmonitored mailbox. If you need further assistance, please contact a Customer Support team member at:

1-(800) 601-3099 For US/Canada (Toll Free)

1-(602) 365-3099 International

Choose option 7 (Web Support)

Thank you,
Honeywell Aerospace Customer Support Team

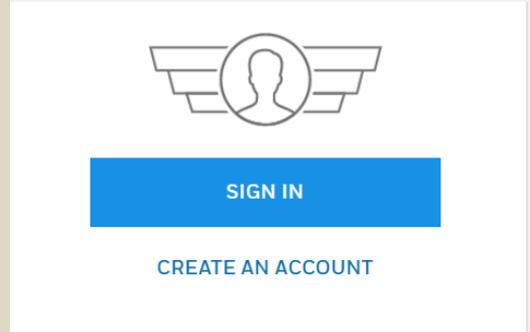
- 6 The link embedded in the message will direct you to a login screen.

A screenshot of a web login form titled 'User Activation'. It contains a 'Honeywell ID' field with the value 'gledyvlma', a 'Password' field, a red 'Sign In' button, and a 'Remember my ID' checkbox.

Please login to create your account.



- 7 If your password is correct, the account selection screen will appear. Select your company



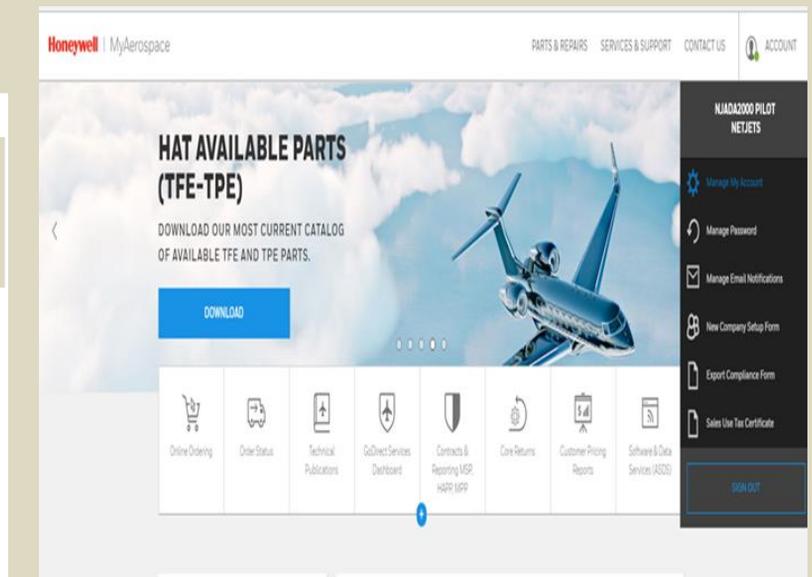
Setting up your MyAerospace Account.

If the e-mail address provided during the registration process matches an existing registered company, your account will be linked to the company.

Requesting Access to Online Tools

- 8 Once logged in, you can go to My account at the right top corner of the page.

- 9 You can select "Manage My Account" (First option) in order to request access to the HON Aerospace Applications.



NOTE: Availability varies for each user based on associated company or individual pre-established profile.

Validating an account

If the e-mail address provided during the registration process does not match an existing registered company, or uses a general email (like Hotmail or Gmail for example) your account will need to be validated and your access will be limited.

Validating your account

Thank you for using Honeywell Aerospace.com, Now that you're registered we just need to validate your account with the company name that you provided. Your information will be reviewed within two business days. You will be contacted if further action is required.

You can still use several features, but for now your access is limited to:

- Technical Self Services
- Repair Facilities/Capabilities (ROCAPS)
- Technical Support
- Dealer & Service Center Locator

Why are we doing this?

Due to our dealing with the US Government and other governments and military entities

around the world, Honeywell Aerospace has compliance policies that require due diligence to ensure we are not conducting business with denied parties

Note: This email is being sent from an unmonitored mailbox. If you need further assistance, please contact a Customer Support team member at:

1-(800) 601-3099 For US/Canada (Toll Free)

1-(602) 365-3099 International

Choose option 7 (Web Support).

Thank you,

Honeywell Aerospace Customer Support Team

[Privacy Policy](#) | [myAerospace.com](#) | [Help Desk](#) | [Contact Us](#)

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NOTE: You may be contacted by a Honeywell Representative within 48 hours if additional information is required. You can contact Honeywell Customer Service at:

US/Canada (Toll Free)

1-(800) 601-3099

International

1-(602) 601-3099

International (Toll Free "Land Lines Only"):

Austria, Belgium, Denmark, Finland, France, Germany, Hungary, Iceland, Ireland, Italy, Luxembourg, Netherlands, Russia, Slovak Republic, Spain, Sweden, Switzerland, UK.

00800-601-30999 and Web Support or email at WebSupport@Honeywell.com.

How to request access to NAVDB & Terrain



Go to My Aerospace to gain access following url: <https://myaerospace.honeywell.com> in order to request access to the **NavDB / Terrain Database** Tool.

GODIRECT FLIGHT BAG PRO

PILOT DESIGNED. PILOT APPROVED.

[LEARN MORE](#)

 Online Ordering	 Order Status	 Technical Publications	 GoDirect Services Dashboard	 Maintenance Programs MSA, MPP, MSP, HAPP	 Core Returns	 Customer Pricing Reports	 Software & Data Services (ASDS)
--	---	---	--	--	---	---	--



[SIGN IN](#)

[CREATE AN ACCOUNT](#)

MOST POPULAR TASKS

- [Place an Order](#) ...In Online Ordering
- [Get Order Updates](#) ...In Order Status
- [Get Technical Support](#) ...In Technical Knowledge Center
- [Find a Capable Repair Center](#) ...In Repair Capabilities
- [Submit a Warranty Claim](#) ...In Claims

Sign in or create a new account

Once logged in, go to My account at the right top corner of the page. And select “Manage My Account” (First option)

The screenshot displays the Honeywell MyAerospace website interface. At the top left, the logo reads "Honeywell | MyAerospace". The top navigation bar includes links for "PARTS & REPAIRS", "SERVICES & SUPPORT", "CONTACT US", and "ACCOUNT". The "ACCOUNT" link is circled in blue. A red arrow points from the text box to this link. Below the navigation bar, a large banner features the text "HAT AVAILABLE PARTS (TFE-TPE)" and "DOWNLOAD OUR MOST CURRENT CATALOG OF AVAILABLE TFE AND TPE PARTS." with a blue "DOWNLOAD" button. Below the banner is a row of service tiles: Online Ordering, Order Status, Technical Publications, GoDirect Services Dashboard, Contracts & Reporting MSP, HAFP, MPP, Core Returns, Customer Pricing Reports, and Software & Data Services (ASDS). On the right side, a dark grey account menu is open, showing the user's name "NJADA2000 PILOT NETJETS" and a list of options: "Manage My Account" (circled in yellow), "Manage Password", "Manage Email Notifications", "New Company Setup Form", "Export Compliance Form", and "Sales Use Tax Certificate". A "SIGN OUT" button is located at the bottom of the menu. A red arrow points from the text box to the "Manage My Account" option.

My Account

 **Your Profile Information**

Your HON ID will appear with your account information

- ▶ [Change Password & Security Questions](#)
- ▶ [Change PassPhrase](#)
- ▶ [Change Email](#)
- ▶ [Edit Profile](#)

Update your Address, and Contact Number

My Applications

 MyGDC - Global Data Center	Launch
 Honeywell Training	Launch

[Get Additional Applications](#)

Click on "Get Additional Applications" to request access to the NavDB and/ or Terrain Database.

You will find all the different options to request access; NavDB and/ or Terrain Database. You can request access to all the options needed as well.

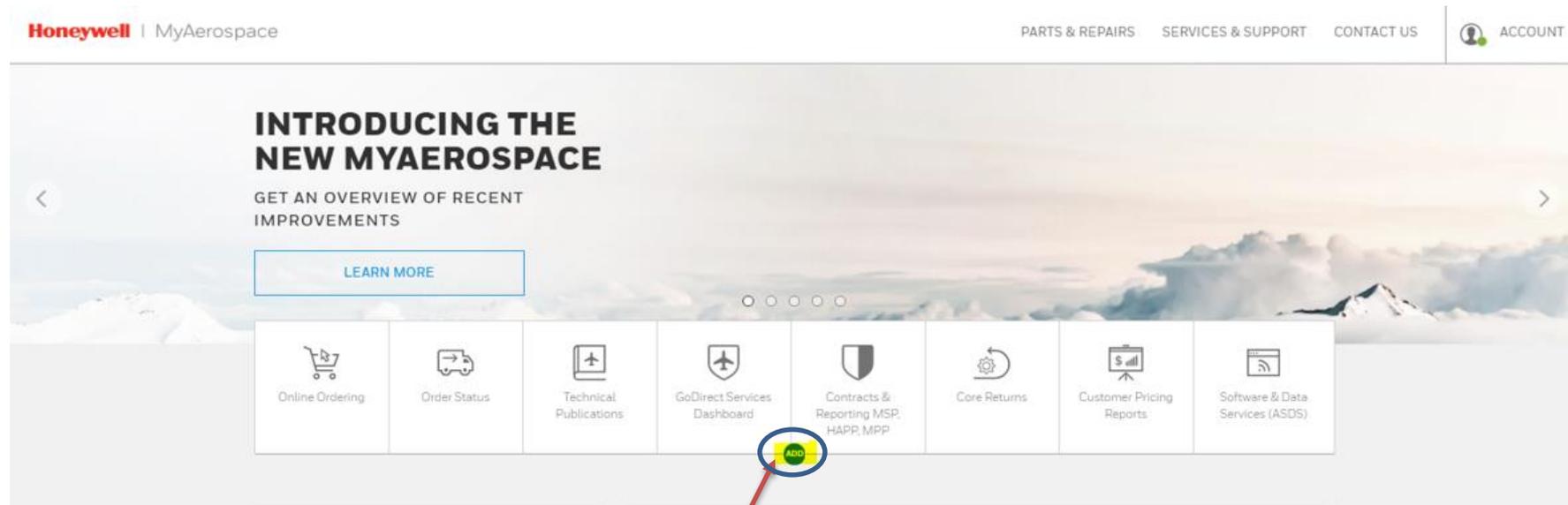
Once the access is granted you will receive an email confirmation.

Available Aerospace Applications

 Aerospace Catalog View Product Information • System Configurations • Product Brochures • Learn about Services Request Access	 Technical Publications Subsites • Product Manuals • Brochures • Service Notes • Installation Manuals • Flight Manuals • Maintenance Manuals • Data Sheets Request Access
 Online Ordering View Real-time Pricing & Availability Place Order • Search for New, Refurbished & Rental Parts • Identify Cage Codes Request Access	 Order Status Check your order and R/Q Status • Order Tracking • Status Updates • View & print Invoices Request Access
 Aerospace Database Services (NavDB) • Navigation data including airspace, communications, and RNP SAAAR procedures • Airport information • Terrain data and obstacle data Request Access	 Performance Accelerator Request Access • Hover over key points on 3D aircraft models to find your Honeywell RWU • Search for a Service Bulletin in multiple steps • Use Value Calculators to find savings (fuel, maintenance, operational & safety) • Internal service accessible from Laptop, Mobile or Tablet
 Contracts/Reporting (HAPP, MPP, MSP) • Manage Contracts • Process Payments • Review Status of Invoices Request Access	 Aerospace Software & Data Services (ASDS) Request Access • Order Software & Primus Epic wireless subscriptions • Connect and Update Primus Epic services to your aircraft wirelessly • Download wireless Certificates, Software & Additional maintenance loads
 Product Returns and Repairs Request Access • Request Approval for Returns • Submit Hardware for Repair/Return • Summarize Defect Data	 eFindings Review Findings on Returned Hardware Request Access
 Aerospace Database Services (EGPWS) • Enhanced Ground Proximity Warning Systems Request Access	 Warranty and Programs Claims/Credit Memo Access Request Access • Create & Manage Existing Claims • Authorize Maintenance • Warranty • MSP
 Core Returns Management System Request Access • Manage your Mechanical Advanced Exchange Cases • MSP & Warranty Core Returns • Print a Core Return Tag	 Authorized Service Centers Request Access • Engine Software Downloads • Communications & Documentation
 Bendix/King Dealer Access Request Access • Avionics • Flight Controls • Weather Radar • Flight Information Systems	

[Back to MyAccount](#)

To go back to the previous page you can click on the Honeywell logo at the top left side of the page.



Back at the main page, you can click on the blue dot to add the new applications to your main page

Once you select back on the main page, you can click on the blue dot to add the new applications to your main selection line.

MANAGE HOMEPAGE APPLICATIONS

CONTRACTS & REPORTING MSP, HAPP, MPP

Simply drag an application from one list to another!

FOR MSP, HAPP & MPP - NOW UNDER SERVICES & SUPPORT-GODIRECT SERVICES

Homepage Applications

CANCEL SAVE & CLOSE

Online Ordering	Order Status	Technical Publications	GoDirect Services Dashboard	Contracts & Reporting MSP, HAPP, MPP	Core Returns	Customer Pricing Reports	Software & Data Services (ASDS)
Online Ordering	Order Status	Technical Publications	GoDirect Services Dashboard	Contracts & Reporting MSP, HAPP, MPP	Core Returns	Customer Pricing Reports	Software & Data Services (ASDS)
Available Applications							
Pricing Catalogs	Database Subscriptions (NavDB EGPWS)	Navigational Databases (ADS)	Authorized Service Centers	Bendix King Dealer Access	Contract & Asset Management	Dealer & Service Centers	Historical Findings
Technical Training Services	MCORE Reliability Reporting	Flight Services (MyGDC)	Hardware Returns	Quote Status	Wingman Services	Repair Site Capabilities	Sales Bulletins
Technical Knowledge Center	Warranty Claims (Other)	Warranty Claims (BendixKing)	Warranty Claims (Engines & APUs)	Warranty Claims (Maintenance Programs)			

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← main selection line

You can select the application that you want to add and drag it to the main selection line.

Online Ordering	Order Status	Technical Publications	GoDirect Services Dashboard	Contracts & Reporting MSP, HAPP, MPP	Core Returns	Customer Pricing Reports	Software & Data Services (ASDS)
(TFE-TPE)							
Available Applications							
Pricing Catalogs	Navigational Databases (ADS)	Database Subscriptions (NavDB EGPWS)	Authorized Service Centers	Bendix King Dealer Access	Wingman Services	Contract & Asset Management	Dealer & Service Centers
Historical Findings	Technical Training Services	MCORE Reliability Reporting	Flight Services (MyGDC)	Hardware Returns	Quote Status	Repair Site Capabilities	Sales Bulletins
Technical Knowledge Center	Warranty Claims (Other)	Warranty Claims (BendixKing)	Warranty Claims (Engines & APUs)	Warranty Claims (Maintenance Programs)			

For quick access once all the approvals are received and logged in, go to Services & Support at the top of the page.

HAT AVAILABLE PARTS (TFE-TPE)

DOWNLOAD OUR MOST CURRENT CATALOG OF AVAILABLE TFE AND TPE PARTS.

DOWNLOAD

 Online Ordering	 Order Status	 Technical Publications	 GoDirect Services Dashboard	 Maintenance Programs MSA, MPP, MSP, HAPP	 Core Returns	 Customer Pricing Reports	 Software & Data Services (ASDS)
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Then select Software and Data you will be re-routed instantly to our ADS webpage to download the database.

SUPPORT	GODIRECT SERVICES	SOFTWARE & DATA	WARRANTY & PROGRAMS	PILOTS
Avionics Simulator (PC) Damaged Engine Review Helicopter Sales & Services Technical Knowledge Center Technical Publications Technical Training Services Technical Training Videos	GoDirect Services Dashboard Cabin Connectivity Database Subscriptions (NavDB & EGPWS) Flight Services (MyGDC) Integrated Navigation Data Services (INDS) Maintenance Programs Payment & Reporting Sky Connect Technical Publications	Aircraft Personality Module (APM) Database Subscriptions (NavDB & EGPWS) Engine & APU Software Downloads Integrated Navigation Data Services (INDS) Navigational Databases (ADS) Software & Data Services (ASDS) Wingman Services	About Maintenance Programs Maintenance Programs (MSA, MPP, MSP, HAPP) Warranty Claims (BendixKing) Warranty Claims (Engines & APUs) Warranty Claims (Other) Warranty Information	Pilot Gateway Pilot News & Alerts Sign-up Airworthiness Alerts & Certification Documents

Publications Dashboard Programs MSA, MPP, MSP, HAPP Reports Services (ASDS)