

## Purchase and download Process

### How to purchase a subscription:


The direct link to Skyforce Online is <https://wingmanservices.bendixking.com/wingman/skyforce.do>

1. Once logged in, click on [Purchase Subscription](#) link which takes you to order screen.

**Sentinel / Observer™ Customer Center**


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**SENTINEL**




**Sentinel**

Navigation Data Subscriptions

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**OBSERVER**



**Observer**

Navigation Data Subscriptions

- > [Download Updates](#)
- > [Purchase Subscription](#)
- > [Learn More](#)

2. You can purchase multiple subscriptions at one shot. Select Region/Coverage for Navigational database. Choose your count from the price table. You can purchase additional products like Cartography, Topography, Software (Camera enabled and disabled versions are available). Please note these selections are independent and you can pick based on your need.

## Purchasing a Subscription

[Close](#)

### Sentinel-Navdata

- 1 No. of Subscriptions :
- 2 Region/Coverage : 

Americas ▼  
Americas  
Atlantic  
Pacific
- 3 Select Your Count and Media

Media Type	Database count			
	1	4	6	13
Internet Download	<input type="radio"/> \$115	<input type="radio"/> \$395	<input type="radio"/> \$575	<div>Best Buy</div> <input type="radio"/> \$1195 \$91.92 each

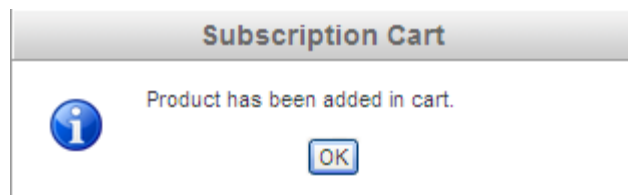
Click to reset Navdata count selection :

- 4 Additional product for download (Check to add them to your total) :
  - ☐ Cartography - \$75 Released on 29 Jan 2012, Size 271 MB
  - ☐ Topography - \$75 Released on 24 Jan 2009, Size 350 MB
  - ☐ Software - \$75 Released on 08 Jan 2011, Size 4MB
  - ☐ Software(camera)-\$75 Released on 05 Jan 2012, Size 4MB


**Total : \$00.00**

\*Local taxes & shipping charges extra

3. Click on  button once you are done with your selection. And confirm your selection by clicking on  button.



4. Click on  button to view your selection and/or go to checkout screen by clicking on  button on the below cart window.


**Your Subscription Cart**

**Total : \$265.00**  
*\*Local taxes & shipping charges extra*

View Cart







Checkout

New Subscriptions

Existing Subscriptions

Subscription Cart (3)

**Database Products - Your Subscription Cart**

Product	Coverage	No.	Count	Media	Delivery	Price	
Sentinel-Cartography	Americas	1	1	Internet Download	Internet Download	75.00	 <a href="#">Edit</a>  <a href="#">Remove</a>
Sentinel-Navdata	Americas	1	1	Internet Download	Internet Download	115.00	 <a href="#">Edit</a>  <a href="#">Remove</a>
Sentinel-Software	Application	1	1	Internet Download	Internet Download	75.00	 <a href="#">Edit</a>  <a href="#">Remove</a>

**Total : \$265.00**  
*\*Local taxes & shipping charges extra*

Checkout

Cancel

- You can either edit or remove the products you selected. [Remove](#) link will remove the products whereas [Edit](#) link will take you back to the Order Screen.
- Click on 

Checkout

 button to proceed for check out process.
- Provide your billing address and click on 

Payment Details

 button located at the down to proceed further.

1 Address Details	2 Payment Details	3 Confirm Your Order	4 Thank You
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### Where are we shipping this order to?

Select from previously shipped address **OR** Enter a new shipping address

Previously shipped address not available.

**Note: PO Box not allowed.**

Name (First & Last) \*

Address 1 \*

Address 2

City \*

Country \*

State/Province/Region \*

Zip \*

Phone Number \*

Email Address \*

Are we billing your order to this address?

☒ Yes. Bill my order to this shipping address ☐ No. Bill this order to the following address

8. Provide your Credit card details and click on **Continue with payment** button.

1 Address Details	2 Payment Details	3 Confirm Your Order	4 Thank You
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### How would you like to pay for this order?

For your account, we have below method(s) for payment. Please select which method is right for you.

**To purchase by credit card**

To purchase with a credit card, please fill out the credit card information. We accept American Express, Discover, Mastercard and Visa credit cards.

Card Holder Name \*

Credit Card Type

Credit Card Number

Exp Date  /

CVV

**Continue with payment**

Ex: 4444444444444448

MM / YY

[What is my CVV?](#)

9. Go through terms and conditions, verify your order details and click on [Confirm Details](#) to confirm the order.

<b>Shipping Address:</b> <a href="#">Edit</a> TestUser New Avenue Apartments 1/12 Mahatma Gandhi Street Hyderabad, Andhra Pradesh, 500049 INDIA	<b>Billing Address:</b> <a href="#">Edit</a> TestUser New Avenue Apartments 1/12 Mahatma Gandhi Street Hyderabad, Andhra Pradesh, 500049 INDIA	<b>Payment Details:</b> <a href="#">Edit</a> Card : VISA Number : XXXXXXXXXXXX4448 Expires: 12/2012
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**Order Details**

Product	Coverage	No.	Count	Media Type	Delivery	Price	
Sentinel-Cartography	Americas	1	1	Internet Download	Internet Download	\$ 75.00	<a href="#">Edit</a>
Sentinel-Navdata	Americas	1	1	Internet Download	Internet Download	\$ 115.00	<a href="#">Edit</a>
Sentinel-Software	Application	1	1	Internet Download	Internet Download	\$ 75.00	<a href="#">Edit</a>

Total:	<b>\$ 265.00</b>
Tax:	\$ 0.00
Shipping:	\$ 0.00
Amount Payable:	<b>\$ 265.00</b>

☐ I accept all [terms and conditions.](#)

[Confirm Details](#)

10. Your order will be processed and you will receive a confirmation message on the screen. You as well receive an email with the order details. Either click the link [here](#) or [Sentinel / Observer](#) to proceed for downloads.

<a href="#">Wingman Home</a>	<a href="#">Database Downloads</a>	<a href="#">Subscriptions</a>	<a href="#">Software Updates</a>	<a href="#">AV80R</a>	<a href="#">Sentinel / Observer</a>	<a href="#">Logout</a>
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[Honeywellaes.com](#)

1 Address Details	2 Payment Details	3 Confirm Your Order	4 Thank You
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✔ Your order is successfully placed. Your reference number is : 5626299  
 Order detail email has been sent to : TestUser@yahoo.com  
 Click [here](#) to download your databases.

<b>Shipping Address:</b> TestUser New Avenue Apartments 1/12 Mahatma Gandhi Street Hyderabad, Andhra Pradesh, 500049 INDIA	<b>Billing Address:</b> TestUser New Avenue Apartments 1/12 Mahatma Gandhi Street Hyderabad, Andhra Pradesh, 500049 INDIA	<b>Payment Details:</b> Card : VISA Number : XXXXXXXXXXXX4448 Expires: 12/2012
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**Welcome 10  
haestestuser10**

## How to download:

1. If you are new Sentinel / Observer USB stick user, you need to register the USB stick to your Sentinel / Observer hardware.
2. Insert the USB stick in your computer.
3. Login in to Skyforce website <https://wingmanservices.bendixking.com/wingman/skyforce.do> (if not already logged in). Click on

[Download Updates](#) click to launch the download tool.


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**View List**

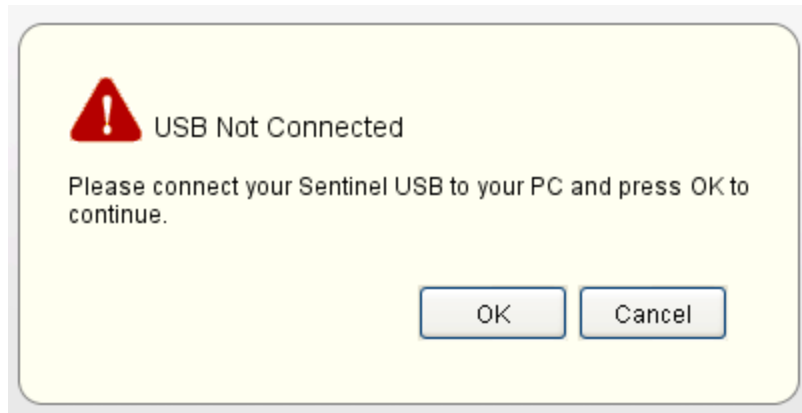
**Sentinel**

**Navigation Data Subscriptions**  
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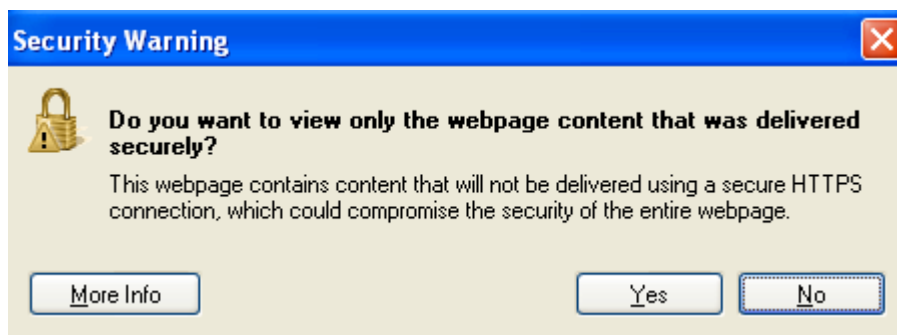
**Observer**

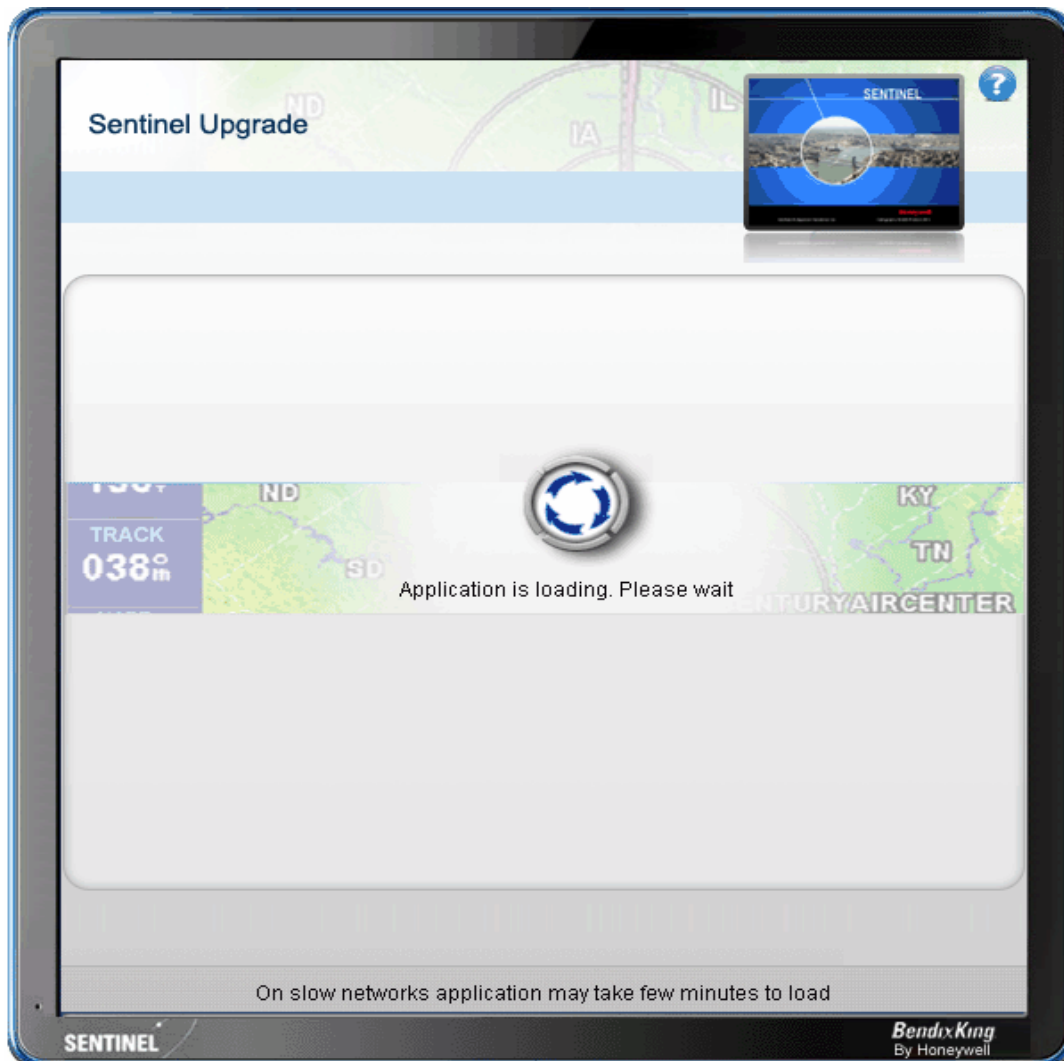
**Navigation Data Subscriptions**  
> [Download Updates](#)  
> [Purchase Subscription](#)

4. If your USB stick is not initialized with Sentinel / Observer hardware please go through the product manuals for initialization process. Either our USB stick is not initialized or not inserted properly into your computer you will see the below error message.



5. Please note: If you do not have the latest Java application. There will be a pop up requesting an update to the latest version of JAVA onto your computer. Please follow the JAVA instructions to update your PC.
6. Please be patient while the application initializes. This could take up to 5 minutes depending on your computer and network speed. Click on  if you happen to receive the below security warning.





7. Once initialized, your page may appear as seen below if you subscribed to any of the Sentinel Products. If you did not subscribe, please proceed to step 6. If you intend to update your current subscription, choose your selection and click on the box to the right in the Assign to Current Device column then click Continue. (if you have only one subscription of that type, it will come as selected by default as appearing in the below image)



## Sentinel Upgrade

Select Sentinel USB: D:\

Refresh



### Assign Subscriptions to the USB

Products	Coverage	Remaining Download Count	Subscription Expiration Date	Assign to Current USB
SENTINEL APPLICATION	Application	1	17 October 2013	<input checked="" type="checkbox"/>
SENTINEL APPLICATION	Application	1	17 October 2013	<input type="checkbox"/>
SENTINEL NAVDATA AMR	Americas	1	17 October 2013	<input checked="" type="checkbox"/>

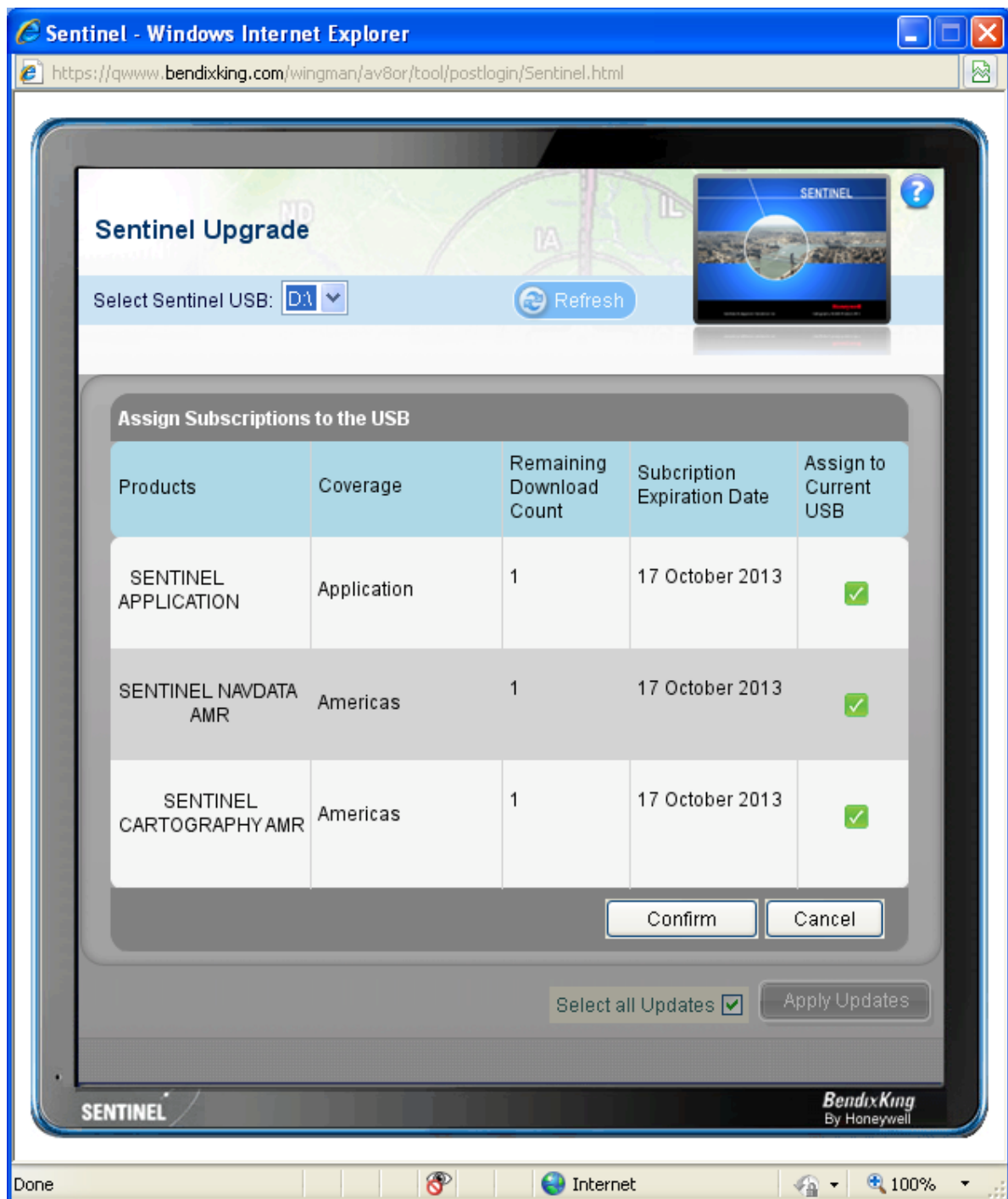
Continue

Cancel

Select all Updates ☒

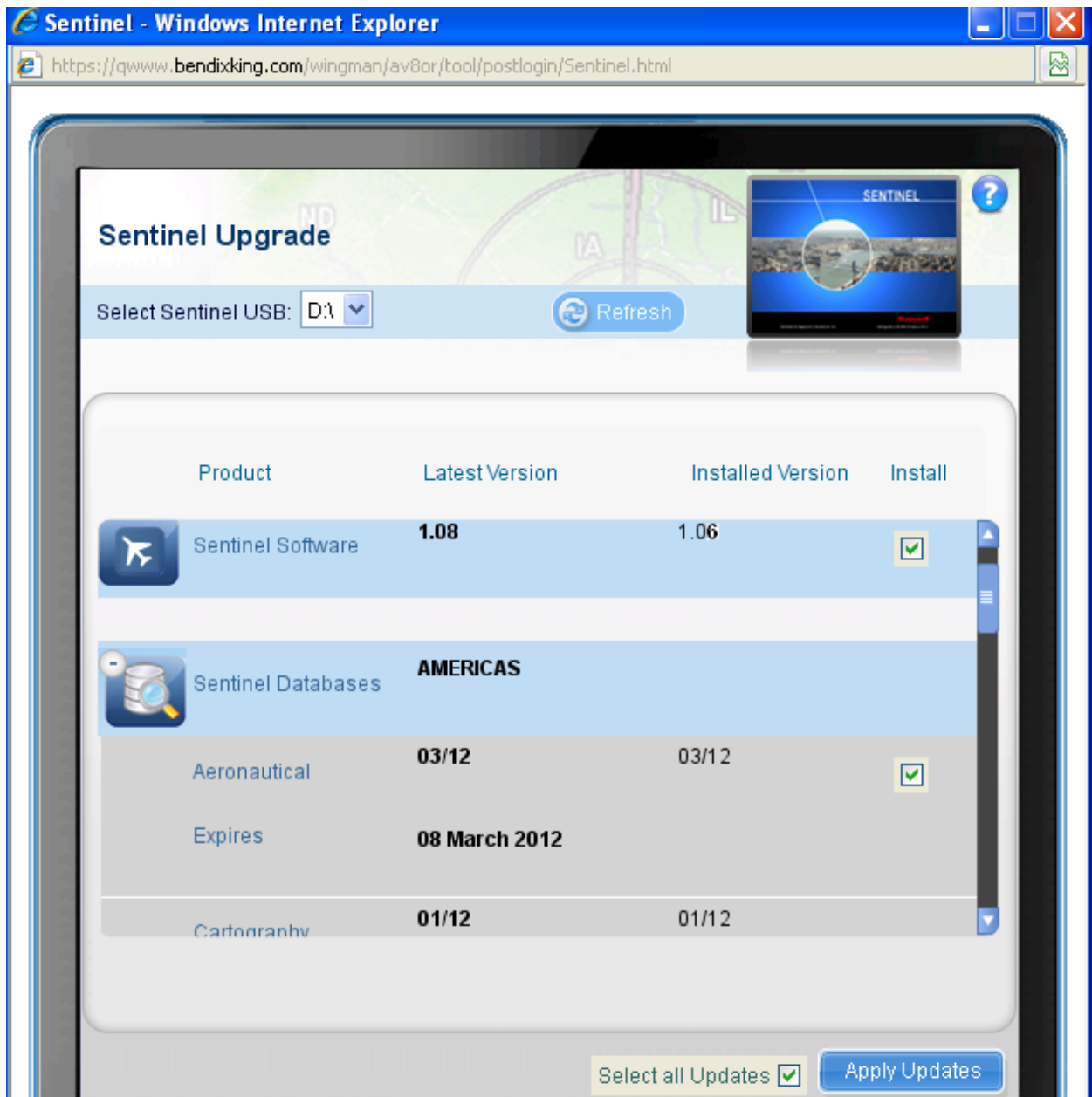
Apply Updates

ReadyKnap



6. Compare the Available for Download number to the Currently Installed number or open the release notes in the Available for Download column to help you decide. Please note, there is a + sign for Sentinel Database. If you click the plus sign, it will expand and scroll down to view additional items. Once you have determined your install, choose the update in the Download

List by checking the box to the right in the Install column and click Apply Updates or you could click on the Select all Updates to check all items and click Apply Updates.



8. Depending on your computer and internet connection, this process may take up to 20 minutes. During the install, there is a message below as well as a Caution logo in yellow. This indicates the unit is in the process of downloading. Please wait until all downloads are complete before disconnecting the USB. In the event that the connection was lost during the download, simply start over from Step 3.



9. Simply remove the USB and click on the red X to close the application.

