



NAVIGATION DATABASE TEAM
aviation.services@honeywell.com

ATTENTION: KSN-770 Database Customers

AIRAC Cycle: 2010
Effective Date: September 10, 2020

Dear Valued Customer,

We have identified missing data associated with the KSN-770 cycle 2010 databases. This was causing download issues on the website and impacted the physical shipments.

We have corrected the issue and reposted the KSN-770 cycle 2010 databases to the Wingman Services website. Reshipments for customers receiving physical media will be sent with overnight delivery.

Sincerely,

Navigation Database Team

Account Services:

Phone: 1-602-436-6737, Option 2, 3
E-mail: DatabaseServicesAccounts@honeywell.com

NavDB Production:

E-mail: aviation.services@honeywell.com

For technical support, please contact Aero Tech Support at 1-855-808-6500 (U.S. and Canada) or 1-602-365-6500 (International) or aerotechsupport@honeywell.com