



**ATTENTION:**

**Request to Update INDS Subscription Information**

**Date:** February 15, 2021  
**Subject:** INDS Subscription Update  
**Delivery:** Web, IDM, and Physical Shipment

Dear Valued Customer,

As a part of the continuous improvement efforts of INDS services, we are requesting you to provide the top-level system part number and/or FMS Part Number and Display Unit Part Number loaded on your aircraft. Providing this information will ensure we have the latest, most accurate aircraft data in our Accounts system. Also, it will enable us to provide a recommended size for Charts database sub-setting using the IDM application.

We request you to provide the information below to [AccountServices@epicinds.com](mailto:AccountServices@epicinds.com)

Account Number	Customer Name	Contact Name	Contact No.	Tail Number	Serial Number	Top-Level System Part Number and/or FMS Part Number/DU Part Number
XXXXX	Make Believe Aviation	Jane Doe	+1-234-567-7890	XXXXX	XXXXX	Example: 7017300-61010; FMSGEX12003F110; K9321060Axx

Sincerely,

INDS Team

**INDS Account Services**

Within U.S. +1-888-309-7555 - Option 1  
Outside U.S. +1-303-328-6948 - Option 1  
Eastern Hemisphere +44 (0) 1293-842409 – Opt. 1

[AccountServices@epicinds.com](mailto:AccountServices@epicinds.com)

**INDS Technical Support**

Within U.S. +1-888-309-7555 - Option 2  
Outside U.S. +1-303-328-6948 - Option 2

[INDSTechSupport@Honeywell.com](mailto:INDSTechSupport@Honeywell.com)