

# Honeywell

THE POWER OF **CONNECTED**



## GoDirect™

Your direct route to reliable services

# GoDirect™ - Your Direct Route to Reliable Services

There's a high demand for integrated services these days. Operators are looking for ways to improve safety, increase efficiency and cut operating costs. Pilots want better tools that put real-time information and data at their fingertips, allowing them to focus on flying. Flight departments need to anticipate and fix problems before they ground an aircraft. And passengers just want a safe, comfortable flight with Wi-Fi capabilities like the ones they get in the office and at home.

## A One-Stop Platform for all your needs

GoDirect from Honeywell meets all your needs. GoDirect is our name for industry-leading services and applications that make life easier for everyone in the aviation value chain. It's a one-stop platform that lets you access the connected solutions and apps that meet everyone's needs.

GoDirect gives pilots, operators and flight departments the direct access to Honeywell services they need most – from flight planning and software updates to maintenance services and equipment protection plans, to a full suite of connectivity services.

And thanks to the new GoDirect web portal, you can easily access the Honeywell services you use most often. Using a single login, you can view current subscription services and other offerings that can help you improve safety, performance and cost-efficiency.



# GoDirect™ Cabin

GoDirect Cabin connectivity is how Honeywell provides the most flexible, reliable solution for cabin communications. Honeywell now offers a comprehensive suite of satellite communications services and solutions to deliver unparalleled connectivity and functionality. This includes access to more than a dozen GoDirect apps and services, as well as live TV, TV on demand, high-speed broadband internet, video conferencing, email and voice over IP.

GoDirect Cabin connectivity gives you control by providing the tools necessary to put real-time data and information at your fingertips. From GoDirect Routing Software to GoDirect Access, and everything in between, Honeywell provides the most up-to-date information to keep passengers happy while allowing operators and flight crew to be productive.

GoDirect services include GoDirect Routing Software, which lets you configure your onboard satellite communications system for optimum performance and automatically choose the right band and service; GoDirect Network, which makes it fast and easy to check the onboard Wi-Fi network status and find ways to restore connectivity when it goes down; GoDirect Toolkit, which enables techs to easily download, view and email troubleshooting and configuration data; GoDirect Data Control, which allows operators to limit bandwidth consumed by video streaming without negatively affecting the customer experience; and GoDirect Connectivity Consultation, a service that helps business jet operators make educated and informed decisions about their aircraft connectivity needs.

**GoDirect™ Cabin connectivity offerings help business jet operators gain control of connectivity services and usage, saving up to \$100,000 per aircraft annually.**

## Worldwide Connectivity Solutions

No matter what size the aircraft, Honeywell has the solution. For general aviation, BendixKing's Aerowave 100™ is an affordable high-speed in-flight Internet solution that offers worldwide connectivity to twin, turboprops and light jets.

## JetWave Hardware™

Honeywell's JetWave™ is the exclusive connectivity hardware that enables users to connect to Inmarsat's Global Xpress constellation of Ka-band satellites, Jet ConneX. JetWave satellite communications hardware comprises antennas, routers and other equipment to provide uninterrupted and consistent service to your aircraft.



# GoDirect™ Flight

GoDirect™ Flight support services provides pilots, schedulers and dispatchers with a wide range of useful tools and resources that make their jobs easier and let them focus on more important tasks. We offer global flight planning, integrated flight scheduling and support, two-way data communications and other services to keep you on the right route to avoid traffic, weather hazards and delays.

## GoDirect™ Flight Sentinel

GoDirect Flight Sentinel protects against the challenges that can adversely affect the productivity and efficiency of your flight. Our unique approach acts as an extension of your flight department and utilizes route-management techniques to enhance safety, improve efficiency, reduce costs, and ensure passenger comfort. Certified dispatchers retroactively engage from preflight to post flight.

## GoDirect™ Flight Planning

Our professional flight data specialists are available 24/7 to assist you in preparing the most efficient flight plan for any destination worldwide. Our specialists are experienced aviation professionals, including a mix of FAA-certified aircraft dispatchers, weather planners, and commercial pilots. Flight planning with GoDirect is fast, accurate, and intuitive. Convenient access to our worldwide flight planning is available via phone, the web, mobile devices, and through datalink communications.

GoDirect Flight Planning utilizes OEM aircraft performance data combined with the most current atmospheric forecasts to yield precise fuel burn and time calculations on every flight plan we create.

## Weather

Accurately understanding global weather conditions, before, during and after your flight is key to maximizing operational efficiencies and passenger comfort. Honeywell's GoDirect Flight support services provide a wide range of worldwide aviation and passenger weather products to supplement our comprehensive flight planning services.

When threatening weather is a factor enroute, you will appreciate the convenience, enhanced safety and peace of mind that receiving weather updates via aircraft datalink communications provides. While airborne, flight crews are able to request a variety of critical weather, wind and digital ATIS products from virtually anywhere in the world for immediate flight deck display.



INTEGRATION  
WITH SCHEDULING  
TOOLS



WORLDWIDE  
VHF AND SATELLITE  
DATALINK



TEXT AND  
GRAPHICAL  
WEATHER



MOBILE ACCESS



24-HOUR  
SUPPORT





### GoDirect™ Datalink

For more than 30 years, Honeywell’s Flight support services have provided VHF and satellite datalink communications to datalink-equipped aircraft worldwide. Honeywell’s robust two-way Aircraft Communications Addressing and Reporting System (ACARS) data communications systems are compatible with all major VHF and satellite networks across the globe. With enterprise level connections to communications networks worldwide, GoDirect personnel can relay messages anywhere in our connected world. GoDirect provides a variety of datalink solutions to meet the evolving needs of the connected aircraft.

**Our professional flight data specialists are available 24/7 to assist you in preparing the most efficient flight plan.**

### Integrated Trip Support

Flight support services place customers behind the controls of a worldwide service offering. With GoDirect apps, customers will find everything needed to navigate the globe. International Trip Support, powered by Jetex, enables users to order fuel, price handling services, submit trips, and review the status of their arranged services.

Annual premium subscribers enjoy numerous flight support services at no additional charge, including: flight plans and flight plan filings, worldwide text and graphical weather, trip package deliveries, eAPIS, runway analysis, weight and balance.



GoDIRECT FLIGHT SENTINEL CONCIERGE TRIP MANAGEMENT



SUITE OF AIR TRAFFIC SERVICES



INTEGRATED INTERNATIONAL TRIP SUPPORT

### Honeywell’s GoDirect Flight Support Services

- Full suite of air traffic services
- Worldwide VHF and satellite datalink communications
- Worldwide flight planning
- Graphical flight tracking
- Text and graphical weather
- GoDirect™ Flight Sentinel concierge trip management services
- Convenient access via telephone, fax, internet or datalink
- Integrated international trip support
- Integration with scheduling tools
- Mobile access
- Experienced staff available 24 hours per day

# GoDirect™ Apps

## FLIGHTSERVICES.HONEYWELL.COM

You can now create and file flight plans, customize, email and download trip kits and access up-to-the minute weather updates and snapshot views from your iPad.

### GoDirect Maintenance Apps



#### GoDIRECT MAINTENANCE ADVISOR

Our GoDirect Maintenance Advisor application helps maintenance teams reduce costs and improve troubleshooting time, enabling faster return to service.

### GoDirect Flight Apps



#### GoDIRECT WEATHER

The GoDirect Weather app uses an easy-to-read map to provide flight crews with the most accurate weather information available in flight so they can avoid severe weather and improve safety and passenger comfort.



#### GoDIRECT FLIGHT BAG PRO

With the GoDirect Flight Bag Pro app, users can create and file flight plans, download trip kits, and access up-to-the minute weather updates and snapshot views from their iPads.



#### PILOT GATEWAY

The Honeywell Pilot Gateway provides free, instant access to dedicated resources for pilots of corporate aircraft outfitted with Honeywell products and services.



#### GoDIRECT FLIGHT PREVIEW

Our innovative Flight Preview app gives pilots an exact picture of the runway environment on their iPad, long before they begin their approach. The app uses FAA data to render a flight path including waypoint sequencing and vertical and lateral profiling in three dimensions, so pilots know exactly what to expect.



#### DIRECT ACCESS

Take your Honeywell business and general aviation customer support network with you using the Direct Access app.

### GoDirect Cabin Apps



#### GoDIRECT TOOLKIT

Honeywell's GoDirect satellite Toolkit application makes it much easier for aircraft maintenance technicians to troubleshoot and service the Honeywell satellite communications and router hardware on their aircraft.



#### GoDIRECT NETWORK

Honeywell's GoDirect Network app allows flight crews, directors of maintenance and passengers on business aviation aircraft to diagnose and troubleshoot in flight Wi-Fi connectivity.



#### GoDIRECT VOICE

Honeywell's GoDirect Voice is an easy-to-use application that enables voice calls for passengers who need to stay connected while in-flight.

# GoDirect™ Maintenance

Honeywell's maintenance plans offer long-term profitability achieved through less time on the ground, and more time in the air. GoDirect focuses on delivering a cost-efficient means to maintain assets optimally and ensure high dispatch availability. Services are available for many Honeywell products, including mechanical, avionics and environmental control systems.

## Extend the Value with our Repair and Replacement Programs

Our repair and replacement programs protect you from unexpected costs and unscheduled downtime. They include the Honeywell Avionics Protection Program, the Maintenance Service Plan for engines and auxiliary power units, and the Mechanical Protection Plan for environmental control and cabin pressurization systems.



**GoDirect™ focuses on delivering a cost-efficient means to maintain assets optimally and ensure high dispatch availability.**



## GoDirect™ – From Honeywell

GoDirect is the latest in a century-long line of service innovations from Honeywell Aerospace, a leading force in the air transport, business aviation, and defense and space industries.

Learn more about our one-stop shop for aviation services and apps at [GoDirect.Honeywell.com](https://godirect.honeywell.com)

## Honeywell Aerospace

Honeywell Aerospace is a global leader of integrated avionics, engines, surface systems and service solutions for aircraft manufacturers, airlines, business and general aviation, military, space and airport operations. We give you the power to protect and the technology to perform – even in the most challenging environments – while optimizing energy efficiency and product lifespan and increasing the productivity of critical assets in order to minimize maintenance costs.

### To learn more

please contact your Honeywell sales representative or call 1-888-634-3330 or email [godirectsales@honeywell.com](mailto:godirectsales@honeywell.com)

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A60-1461-000-005 | 09/18  
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